

Dear customers,

In connection with the European Directive 2016/679 – GDPR must to explain you the necessity, Naturela Smart Home remote monitoring and control system to collect a limited amount of personal data, its storage time, as well as your rights to correct and delete them.

To use the system, you have to create own personal profile. This is done in order to bind your purchased device only with you and to prevent malicious access to it by others you have not authorized. When you create your account, you become an identified user of the system, and then acquire the right to connect other devices created to work with Naturela Smart Home to your account. The system principle is that device owner is a people, which first connect a concrete unit. In order to prevent the mistaken or malicious connection of foreign devices, each WiFi module has its own unique 12 – digit code that have to entered when the device is registered. This code can only be seen by its owner.

The information required to register a new account is: user name, e-mail for user identification and if you want another e-mail to receive notifications of registered errors. You should know, that we don't check whether the user names are real names and whether they are your names. We also don't check whether you have sent your e-mail and whether there is a connection between the name and this e-mail.

Therefore we don't consider that the received information is a personal and that this is your personality. This doesn't matter to us, but you should keep in mind the following:

- The e- mail you enter when you register will be used to complete the registration and therefore it should be effective and you need to have access to it.
- The e-mail will also be used to recover a forgotten password and you will need to have access to it in the future.
- The e-mail will be used for system authorization when you want to operate with your units.
- Your e-mail will have to be provided to other system users when you want (or they want), you to control some of their devices.
- The name you enter will be displayed to those users who have authorized to manage your devices and those who have authorized you to manage their units. Therefore, the name you have entered even if not your real name, you should familiarize with it the authorized person.

You should know that we will not use the information you entered - names and e-mail for any other purpose except for the needs of the system and its maintenance. We will also not sell or provide this information to third parties.

We have taken enough actions to reliable and cryptically store your information on our servers , as well as reliable and encrypted data transfer from the registered devices to our servers over the Internet. The access from your application or browser to the server is implemented through sufficiently secure communication channel.

Naturela Smart Home user manual will give you information how to edit your account, how to delete it and when will be deleted if you don't use it.